

## **Quality Policy:**

Jas Global Certifications aims to promote, encourage awareness, environmental responsibility and help to continuously improve certification management issues within industry, commerce and the public domain. We understand the importance of impartiality in carrying out our management system certification activities, manage conflict of interest and ensure the objectivity of our management system certification activities.

We wish to achieve our aims as a major international certification body and recognize that effective management of our customers, our staff, our certification process and our business results makes good business sense. It will be a fundamental and integral part of our business strategy.

Achieve this by :

Offering an national & international certification service in accordance with ISO 17021 that is fair impartial and objective to all who wish to avail themselves of our service,Providing our customers with a professional service that is perceived to add value to their business and satisfy their expectations,Practicing sound certification principles through competent staff and overseas Managing Agents and Agents,Caring for and valuing our staff,Brief and train our staff to deliver Audits that satisfy our customers, supervisory body and the standard we set,Developing an open exchange of information with organizations and the public on the certification service that we offer,Continuously improving the certification service we offer,Practicing sound business principles to manage the certification body and give a return on our share holder's investment,Communicating this policy to our staff, customers and interested parties.

## **Impartiality Principle:**

JAS GLOBAL Far East understands the importance of impartiality in carrying out its management system certification activities and managing conflicts of interest thus ensuring the objectivity of its management system certification activities. High quality and guaranteed services are ensured by the ASIB, UK. Accreditation Body, who regularly examine our certification processes and ensure our staff are highly competent in the fields in which they audit.

## **CONFIDENTIALITY POLICY:**

JAS GLOBAL CERTIFICATIONS is committed to protecting confidential and/or proprietary information related to applicants, certified clients in accordance with the requirement of ISO/IEC 17021-1:2015.

In the interest of safeguarding the confidential information of its clients and applicant organizations, the management of JAS GLOBAL CERTIFICATION hereby declares the following:

JAS GLOBAL will not disclose any confidential applicant/certified clients information unless authorized in writing by the individual or as required by law.

### **Responsibility :**

JAS GLOBAL is responsible through legally enforceable agreements, for the management of all information obtained or created during the audit the performance of certification activities at all levels of its structure, including committees and external bodies or individuals acting on behalf of JAS GLOBAL.

### **Confidential Information :**

All the information, except that information that are publicly made accessible by the client of JAS GLOBAL shall be considered as confidential by JAS GLOBAL and JAS GLOBAL shall inform the client well in advance of the information it intends to place in public domain. Information about the client from sources other than the client (e.g. complainant, regulators) shall be treated as confidential, consistent with the BAS confidentiality policy.

### **Disclosure :**

Information about a client shall not be disclosed to a third party without the written consent of the client concerned. This will not bind the information shared according to the requirements of ISO/IEC 17021-1:2015.

When JAS GLOBAL is required by law or by authorized by contractual arrangements (such as with accreditation body) to release any confidential information, the client or the individual concerned shall be notified of the information provided unless until prohibited by law.

**Protection:**

JAS GLOBAL has made necessary arrangements including contractual arrangements at all levels of its structure including the committees and external bodies or individuals who act on behalf of JAS GLOBAL and has necessary equipment and facilities that ensure the secure handling of confidential information.